



## Core Values:

### 1. To provide high quality, inclusive and affordable childcare

This we feel is achieved by:-

- Ensuring there are no barriers to using our services such as affordability, access and transportation, meeting the needs of each individual child, supporting our families, listening to the needs of our parents and more.
- Providing high quality resources and play experiences.
- Ensuring our staff are trained to the highest of standards and supported through monthly training events, best practice sharing and continuous professional development, review and support.
- Providing flexible care packages to meet the needs of every child throughout Cornwall through session times and outreach work.
- Always aiming to provide staffing ratios above the minimum standards set by Ofsted.
- Through thorough consultation with our parents from settling in to on-going daily discussions, information sharing, parent evenings, newsletters, events and Parent Forums.
- Valuing our parents' opinions and having created a **Parent Forum** to ensure we really are meeting their needs, both for their children and themselves. By sharing our experiences and our knowledge of best practice, we believe this consultative and reflective approach ensures that we keep our customer promise of providing a service that meets the needs of our families... our door really is always open and we are always ready to listen.



## **2. To provide safe nurturing and stimulating environments.**

Young children develop faster when being cared for in a safe nurturing environment. We aim to achieve this by:-

- Ensuring our rooms have a homely feel, with the opportunity for free flow play throughout the setting.
- Encouraging children to take safe risks so that they can learn through doing, however, the emphasis of 'safe' ensures your children grow confidently and reduces the fear of the unknown. This improves behaviour and increases self-esteem.
- Offering children from three months to eleven years of age a unique childcare provision. Our work has, at its core, the aim of enabling children to develop their emotional, social, cognitive, interpersonal and physical skills, and their desire to explore, discover and be creative.
- Ensuring there is continuity between home and nursery.

## **3. To work in partnership with parents, external groups and agencies to achieve the best outcomes for children.**

This we feel is achieved by:-

- Sharing good practice to ensure there is continuity between home and nursery.
- Encouraging parents to have a part in their child's care and education.
- Offering advice and support to parents and/or signpost them to others that are able to help.
- Sharing and celebrating childrens successes and achievements.
- Working within multi-agency partnerships.
- Sharing best practice with dual-settings.
- Working with local schools to facilitate smooth transitions from nursery to school.



#### **4. To provide high quality care through the Continuous Professional Development and Training of our team.**

- We are fully aware that to provide a high quality childcare provision, our staff must also be highly qualified with continuous professional development. We are proud of our Gold Standard Investors in People accreditation, the only childcare organisation in Cornwall with IIP Gold and our Silver Healthy Workplace Award.
- Listening and supporting our staff is essential in achieving a happy workforce which equals happy children and happy parents.
- All our team undergo six monthly reviews and our apprenticeship programme ensures our staff learn all aspects of childcare, our culture and ethos, leading potentially to a position within our organisation at the end of their apprenticeship.
- All our team attend monthly internal training, undertaken by our Day Care Manager and Curriculum Administrator as well as attending external role specific training based on their needs and the needs of the children they care for.

#### **5. To support healthy living initiatives through experiences, activities, knowledge sharing and provision of a nutritious menu of snacks and meals and refreshments**

- We are committed to ensuring that children and families in our care learn about the benefits of healthy lifestyles. It is our belief that by sharing our knowledge and by providing healthy, nutritious and balanced snacks and meals, we will play a part in developing healthy behaviours, improve long term health and reduce health inequalities.
- Working with other agencies such as Elemental UK, BF Adventure, NHS initiatives, sports days, physical activities and other fun and healthy events, often chosen by the children such as zumba, Asian dancing and karate.
- All meals and snacks are planned and prepared by our own personal Cook, on site, in our own kitchen, where we ensure children have a nutritious and well balanced diet whilst at our setting.
- We encourage where possible all children to have their five a day and cater for any child with a food intolerance or allergies.